

9/24/08

Bill,

I wanted to let you know that both Staci and I are extremely pleased with the work you and your guys have performed at our house. The walkway, retaining wall, and front step re-do were all gorgeous. We were both very impressed with the quality of your workmanship, materials, friendly and courteous employees as well as the cleanliness of the worksite after each days work and end of your job.

The thing that impressed me personally the most was the fact that you left my house in better shape than when you arrived. What I mean by that is that I didn't expect you to bring in top soil and plant new grass in the areas you disturbed and some that you didn't like around our new lamppost.

I also want to thank you very much for removing the large boulder in the driveway that was sticking out and filling in the area with the extra stone dust, gravel, etc... Our driveway is much better shape in that area now and hardly pooled up with water during the last rain storm. You also helped Spike one of Rob Proulx's guys with the use of your skid steer in moving out the front cement steps so he could repair the house's flashing and trim behind it then moved in back in place.

I've already passed your name out to several people and wanted to offer to you that it would be fine by Staci and I to give our names out as references for any your future business if needed.

I'm sure we'll be back in touch for a walkway in the back of the house sometime in the future.

Thanks again for everything!

Sincerely

A handwritten signature in black ink, appearing to read 'C. Smith', written over the printed name 'Craig Smith'.

Craig Smith